

From: Dave Zellers/=TMS/Toyota.

Sent: 8/20/2008 5:41 PM.

To: [-] Gary Heine/=TMS/Toyota@Toyota; Howard Abrahams/=TMS/Toyota.

Cc: [-] .

Bcc: [-] .

Subject: Fw: 8/21/08 QFM: Material.

Would you guys please look at the relevant docs (piston slap & tire wear) and give me your thoughts around 10:00 or 10:30 on Thursday...?

TOYOTA MOTOR SALES, U.S.A., INC.

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If you have received this message in error, please notify the sender immediately by e-mail reply. Thank-you!

----- Forwarded by Dave Zellers/TMS/Toyota on 08/20/2008 05:34 PM -----

Tonya Erwin/T00/TMMNA@TMMNA

08/20/2008 05:03 PM

To Abbas Saadat/T70/TMMNA@TMMNA, Alok Vaish/TCS/Toyota@Toyota, Gordon Rush/Lexus/Toyota@Toyota,

Jane Beseda/TMS/Toyota@Toyota, Shigeki Terashi/T70/TMMNA@TMMNA, Dave Zellers/TMS/Toyota@Toyota,

Don Jackson/T03/TMMNA@TMMNA, Koji Kawamura/TEMA/Toyota@Toyota, Tony Kelly/TCI@TCI

cc Masaru Saito/T00/TMMNA@TMMNA, Brian Bellhorn/T00/TMMNA@TMMNA

Subject 8/21/08 QFM: Material

The following attachments are the meeting materials. When presenting or referencing the material please announce each page number, so that we all can keep up. We will have several locations joining by video and projecting material for those that are present.

At this time one of the documents (# 2 KPI's) has not been included, but will be provided prior to the meeting and there is no documents for # 1, #3 & #7.

Package Summary

0) Agenda

1) No Document

2) KPI's

3) No Document

4a) Tire Wear Overview

4b) Tire Wear Improvement Activity Presentation

5) Piston Slap Noise

6a) Accessory Part Quality Presentation

6b) TMS Design Guidelines for Mats

6c) 2007 FJ Cruiser Roof Rack Installation Preparation Procedure

7) No Document Provided